

We are delighted that you are coming on board. This is just a quick reference to help you successfully transfer in a timely manner. We can only move as fast as the funds are released and for you to join us.

What helps is if you ask your current provider for a **balance of funds**. Please notify them in accordance with their policy but generally you can do this by **emailing them and requesting to cease services**. It is normally 14 days under the NDIS scheme but ask them for a date that all funds will be released so we can service book and get you on your way.

When you do send the email it is good to cc. us in by including info@dreambigdisabilities.com.au

However, to help us facilitate efficiently setting you up - go to the **'join now'** tab on our website and fill in the information. We then can set you up and link you to your careview advantage app.

We are looking forward to seeing the great things you will do!

Warm Regards

Dream Big Team